



AGENDA PERTH, 19 JULY 2023

9 - 9.10 am **Opening Address and Welcome**

[Jane MacDonald](#)
[CEO, Hearing Business Alliance](#)

9.10 - 9.50 am: **Future Trends in Hearing Healthcare**

[Brent Edwards](#)
[Director, National Acoustic Laboratories](#)

9.50 - 10.30 am: **Hearing Business Alliance 2022 Update**

[Jane MacDonald](#)
[CEO, HBA](#)

10.30 - 11 am **Morning Tea**

11 - 11.40 am **An Update from the Hearing Services Program**

[Chris Carlile](#)
[Assistant Secretary, Hearing Services & Chronic
Conditions Branch, Dept of Health and Aged Care](#)

11.40 am - 12.20 pm **DVA Client Services and your Business**

[Dr Jason Ridgway](#)
[Senior Allied Health Adviser, Health Branch, Chief Health
Officer Division, Department of Veterans' Affairs](#)

12.20 - 1 pm **Digital Consent and Cybersecurity for Small Business**

[Scott Jefferis](#)
[CEO, Revolve IT](#)

1 - 2 pm **Lunch**

2 - 2.40 pm **Understanding your Legal Responsibilities**

[Corrina Dowling, Principal Lawyer, and
Tinashe Makamure, Senior Associate,](#)
[Barry Nilsson Lawyers](#)

2.40 - 3.20 pm **The Changing Landscape of Insurance in the Hearing
Industry**

[Kevin Brown](#)
[CEO, HearSure Pty Ltd](#)

3.20 - 3.40 pm **Afternoon Tea**

3.40 - 4.20 pm **The Independent Sector & HBA's Strategic Direction**

[Stephen Logan](#)
[Business Manager, Hearing Business Alliance](#)

4.20 - 5 pm **Business Continuity Planning**

[Katie Bryan](#)
[Founder & CEO, Propeller Advisory](#)

5 - 5.10 pm **HBA Chair Closing Address**

[Gayle Dicerri Chair, Hearing Business Alliance](#)

5.10 - 7 pm **Drinks and Canapés**



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